InfoShare Protocols

HeliOffshore InfoShare Protocols

HeliOffshore has protocols and agreements in place relating to the sharing of safety information. These extend to all members, across all member types, and to others who may receive safety information generated or managed by HeliOffshore on behalf of its members.

About InfoShare

Through InfoShare, HeliOffshore members benefit from, and contribute to, the exchange of safety events, experiences, and best practice.
InfoShare gathers and distributes to HeliOffshore members summaries of de-identified events that have been submitted by helicopter operator members.
The success of InfoShare is based heavily on trust. By committing to this protocol, we can ensure that our focus remains on safety lesson learning and implementation of safety improvements to address industry wide trends, rather than using safety information for commercial advantage or in a punitive manner.
Our aim is for InfoShare to be the offshore helicopter industry's authoritative source of safety event information.
By using InfoShare, we will reduce duplication of effort and identify trends and priorities, together.   We will also enable questions and discussions about events, including lessons learned about potential corrective actions.

Please note:

InfoShare does not replace or supersede any formal regulatory, certification or OEM communication, instruction or guidance.
Participants are advised not to mix safety information with information that may breach anti-competition rules.
No warranty, expressed or implied, is made regarding the accuracy, completeness, reliability, or usefulness of information submitted to InfoShare.

HeliOffshore Members agree to:

· Use InfoShare to share data to raise awareness of safety events - any event that you think could happen to others is valuable;
· Share your learning or solutions, when you see an event where you have relevant experience;
· Respect and maintain the anonymity of contributors to InfoShare (although the contributor may choose to identify themselves);
· Only share information with those in the HeliOffshore member community who you determine can contribute to improving safety.
· Share InfoShare events outside of the HeliOffshore member community only with prior agreement from HeliOffshore. Only a contributor can share an event publically;
· Gain agreement to this protocol from those who you are sharing information if they are outside of the HeliOffshore member community;
· Work through the InfoShare process to contribute to identifying solutions rather than starting parallel activities;
· Avoid using InfoShare events:

- For commercial purposes
- In a punitive manner;
- In a manner that identifies individuals; the focus should always be on 'what' and 'why'; or,
- In a way that may compromise the status of an investigation or other regulatory matter.

In return, HeliOffshore will:

· Administer the InfoShare process securely via HeliOffshore Space;

· Manage and control access to InfoShare;

· De-identify data prior to distribution;

· Only disclose a contributor's identity with the prior consent of that contributor;

· Reserve the right to remove access from participants who are not contributing actively or using InfoShare responsibly;

· Consider requests for more information about InfoShare events, and retain the right to accept or decline such requests;

· Respond promptly to requests from members for further information and support; and,

· Continue to develop the tools to support this activity.

For further information or to share your views on how to improve InfoShare, please email info@helioffshore.org